

The logo for the reSTART program, featuring the word "re" in green and "START" in grey, with three vertical bars of increasing height to the right.The logo for the reSTART program, featuring the word "re" in green and "START" in grey, with three vertical bars of increasing height to the right.

What is the reSTART program?

The reSTART program provides computers at below retail cost for people receiving social assistance.

These affordable computers help people to access education, find jobs, or even start and manage new small businesses.

Who can get a computer from the reSTART program?

The program is open to any resident of Canada who receives financial support from programs like these:

- Ontario Disability Support Program (ODSP)
- Ontario Student Assistance Program (OSAP)

- Ontario Works (OW)
- Old Age Security (OAS)
- Employment Insurance (EI)
- Veterans Affairs Canada
- Workers' Compensation from the Workplace Safety and Insurance Board (WSIB)

Social service workers can order reSTART computers on behalf of their clients.

Anyone can sponsor the purchase of a reSTART computer for someone who qualifies for the program. If there is a specific person you would like to buy a computer for, simply choose the sponsor option in the application form.

Please review the rest of the information on this page before contacting us with questions. This helps our staff devote more time to building reSTART computers.

What kinds of computers are available, and what do they cost?

Both laptop and desktop computers are offered in standard and premium packages. All reSTART computers include:

- Windows 10 Professional, fully licensed
- **Libre Office**, a cost-free and compatible alternative to Microsoft Office
- 90 day hardware warranty

MINIMUM SPECIFICATIONS	DESKTOPS		LAPTOPS	
	Standard	Premium	Standard	Premium
Processor	i3 or equivalent	i5 or equivalent	i3 or equivalent	i5 or equivalent
RAM	4GB	8GB	4GB	8GB
Hard Drive	120GB SSD or	240GB SSD or	120GB SSD	240GB SSD

	500GB HDD	1TB HDD		
Monitor Size	19"	21"	13" or larger **	13" or larger **
Connectivity	Wi-Fi + Ethernet		Wi-Fi	
Speakers	External provided if no internal		Internal	
Input Devices	Wired keyboard and mouse		Built-in keyboard and trackpad	
Webcam	Included		Included	
PRICE	\$165 (incl. 13% HST)	\$295 (incl. 13% HST)	\$195 (incl. 13% HST)	\$295 (incl. 13% HST)
Shipping In GTA	\$39 plus 13% HST		\$20 plus 13% HST	
Shipping Outside GTA	\$49 to \$109 plus applicable taxes		\$39 to \$69 plus applicable taxes	
Pickup Locations	Computers can be picked up at reBOOT Canada locations in Toronto or Peterborough, ON			

*** = Larger monitor sizes for laptop models are provided based on availability and recipients' needs.*

How do I know which package is the right fit?

This is an excellent question. A good fit depends on a combination of your digital skill level, the activities you plan to use the computer for, where you will use the computer, and any health challenges that may affect how you use the computer.

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STEP 1: PORTABILITY	Desktop	Laptop
Where to use it	Desk or table only	Anywhere
Hard drive storage included	Up to 1TB hard drive	Up to 240GB solid state drive
Screen size	19" standard / 21" premium	13" to 15"
Good for accessibility devices like large monitors, special keyboards, etc.	Yes	No

STEP 2: POWER	Standard	Premium
Your skill level using computers	Beginner	Intermediate +
How many programs you use <i>at the same time</i>	1 or 2	3 or more
Good for large software like video editing or professional accounting	No	Yes

Not sure which type of computer is the best fit? That's ok, it's a confusing topic with a lot of moving parts. Just select the "I need help deciding" option on the request form, and one of our team will help you get to the right answer.

Why is the price so low? Is there a catch?

No catch, just people cooperating to help others.

Software licensing for Windows 10 is generously provided by Microsoft.

Most hardware is donated to reBOOT Canada by the general public, institutions, and corporations who want to help.

The cost of acquiring additional hardware to meet demands may also be subsidized in part by our recycling partner, [TechReset](#), and the [Toronto Enterprise Fund](#) in partnership with [Alterna Savings and Credit Union](#).

How do I request a computer through the reSTART program?

1. Check our [eligibility guidelines](#) and make sure you qualify.
2. Determine [what kind of computer](#) you need.
3. Complete the [application](#). We will contact you within 3 business days with any questions.
4. Arrange for payment through your caseworker or directly with our staff. Payments can be made with cash, debit, or credit cards.
5. We will contact you within 7 business days to confirm your computer is ready for pick up or shipment.

Application forms for reSTART computers

It is important that you provide working contact information. If we are unable to contact you within a reasonable period, the computer will be

reassigned to the next person in line.

reSTART

Application Form

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* Required

Applicant Information

1. Who is filling out this form? *

- End user** (the computer is for me)
- Social service worker** (the computer is for my client)
- Advocate** (I'm assisting a friend or relative who needs help to apply for a computer)
- Sponsor** (I want to pay for a computer for somebody I want to help)

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