



JOB POSTING

HARM REDUCTION WORKER - Taylor-Massey Surge Project 2 FULL-TIME, CONTRACT POSITIONS AVAILABLE (To MARCH 2022) SALARY RANGE: \$34,195-35,201

South Riverdale Community Health Centre is a non-profit, multi-service organization that provides primary healthcare, social and community outreach services with an emphasis on health promotion and disease prevention primarily to people of East Toronto. Our mission is to improve the lives of people that face barriers to physical, mental, spiritual and social well-being. We do so by meaningfully engaging our clients and communities, ensuring equitable access to primary health care and delivering quality care through a range of evidence informed programs, services and approaches. As a leader in community health, our locally and internationally recognized community services include cutting-edge primary health services, health promotion, harm reduction, environmental health, community food centre and population-based community programs for marginalized peoples. We value health equity and inclusion and respect in our work and in the delivery of our services.

This position will be part of the East Toronto Comprehensive Care & Integration (CCI) Specialist team, an interdisciplinary community outreach team supporting the residents of the Taylor-Massey community. In this role, the Harm Reduction Worker – Taylor-Massey Surge Project will interact with community members facing a range of challenges to ensure timely and equitable access to harm reduction and substance use supports, supplies and services. Collecting data, attending meetings and participating with training sessions will be required with this position.

This position is expected to work onsite during the COVID-19 pandemic as required.

Responsibilities:

- Work with the Comprehensive Care & Integration (CCI) Specialist team to support residents of the Taylor-Massey community
- Organize, manage and distribute harm and risk reduction materials
- Provide information and advocate on behalf of community members
- Work directly with community members to offer harm reduction and substance use services and support
- Make referrals to services, programs and workers
- Provide instrumental counselling
- Collect used needles and stems and prepare kit materials
- Function as an active and collaborative member of the team, including participation in regular meetings
- Complete daily log of activities and enter data into the computer program or paper system as appropriate
- Attend training offered by the program as required
- Attend 3-7 hours of monthly meetings (e.g. HRW, Cf and SRCHC ASM) and share program information with colleagues
- Maintain a clean and organized outreach supply, including updating information and brochures, stocking of outreach bags, etc.
- Complete administrative tasks as required, i.e. timesheets
- Apply intervention/diffusing/de-escalation/resolution techniques to respond to service users in distress or in conflict with others
- Participate in program evaluation

- Other tasks as required

Qualifications:

- High School Diploma or equivalent
- Lived/living experience of substance use and/or sex work required
- Must be drug and sex positive
- Sound knowledge of Harm Reduction practice and strategies
- Be familiar with the range of Harm Reduction and Substance Use resources/supports
- Understanding of homelessness, drug use and mental health issues and the ability to connect with people who use drugs on the street and in drop-ins
- Experience with overdose prevention and response
- Knowledge of community services and resources (particularly in East Toronto)
- Demonstrated respect for diversity, equity and accessibility with the ability to work collaboratively and positively with others
- Good advocacy skills
- Basic knowledge of email, internet and computer use
- Good communication and listening skills
- Willingness to work flexible hours including evenings and weekends
- Knowledge of and experience providing peer-to-peer support
- Ability to prevent and de-escalate conflicts
- Confident in establishing connections and maintaining strong boundaries
- Open to feedback
- Demonstrated sensitivity to others
- Good interpersonal skills - open, non-judgmental and willing to learn
- Ability to work well with others and function as a member of a team
- Respect diversity including sexual orientation, gender, race, ability, drug use and sex work
- Does not use homophobic, trans-phobic, sexist or racist language, or language demeaning to drug users and/or sex workers
- Lived experience of homelessness or street-involvement considered an asset
- Proof of double COVID-19 vaccination status will be required for employment

The deadline for applicants is September 30, 2021 at 5:00 p.m.

Please mail in or drop off your cover letter and resume in confidence to:

The Hiring Committee
Harm Reduction Worker – Taylor-Massey
South Riverdale Community Health Centre
955 Queen Street East
Toronto, ON M4M 3P3



Or by email to: humanresources@srchc.com

Please enter “Harm Reduction Worker – Taylor-Massey” in the subject line of your email.

No faxes, phone calls, or requests to meet please.

This is a bargaining unit position with CUPE Local 5399.

SRCHC welcomes applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

SRCHC is an equal opportunity employer. We would like to thank all those that apply but only those selected for an interview will be contacted.

SRCHC encourages a scent-free environment. Employees, students, volunteers, and visitors are asked to refrain from wearing fragrances and other scented personal care products (i.e. perfumes, deodorants, lotions, hairspray, etc.) while at the Centre.